

## **Lessons Learned in 25 Years of Eagala Model Practice**

**Presenter Name:** Patti Mandrell, MEd

Licensure Credentials: M.Ed, LPC

**Secondary Presenter:** Randy Mandrell

Licensure Credentials: n/a

In this workshop, the Mandrells will discuss how to start, grow, build, and maintain a successful Eagala model Business. They will share their 25 years of experience regarding successes and setbacks and lessons learned along the way. The workshop will include discussions around ethical dilemmas and share how these challenging situations were navigated. Participants will get the opportunity to ask questions and generate ideas for their own challenges and roadblocks.

**Objective 1:** Participants will be able to identify key ingredients to longevity in the business.

**Objective 2:** Participants will discuss ethical considerations and possible dilemmas in Eagala model practice.

**Objective 3:** Participants will recognize roadblocks and pitfalls and identify strategies for solutions.

### **Presenter Bios:**

Patti Mandrell, M.Ed is a Licensed Professional Counselor with an extensive background in both the clinical and professional consulting world, and she is the Executive Director of a well-established non-profit Equine Assisted Therapy practice in Lubbock, Texas. She is the author of the internationally known textbook "Introduction to Equine Assisted Psychotherapy," which is currently used in several colleges and universities. She has been the guest on many radio and television networks promoting the use of EAP when working with various client populations. She has been an Eagala trainer for over 20 years.

Randy Mandrell is co-founder and Director of Equine Services with Refuge Services of Lubbock, Texas. He is the first horse professional to offer EAP services on an outpatient basis in the state of Texas and has incorporated Eagala model work into his business for 25 years now. Randy has over 45 years of experience with horses, including years as a horse trainer and farrier. Randy was recognized by Eagala as "Outstanding Horse Professional" in 2001. He is Advanced certified by Eagala and has been a trainer for over 20 years. He previously served as director of equine services for a residential treatment center for girls with eating disorders.